

MICHELLE ARMSTRONG

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PROFESSIONAL SUMMARY

Full-stack software engineer with an enterprise IT background, designing, building, and deploying scalable, modern web and mobile applications. Proficient in React.js, Next.js, Node.js, Express.js, and TypeScript with MongoDB, PostgreSQL, and MySQL. Skilled in RESTful API integration, authentication, cloud deployment, CI/CD, and integrating AI-assisted workflows to ship reliable, production-ready applications end-to-end.

TECHNICAL SKILLS

Languages, Frameworks & Libraries: HTML5, CSS3, JavaScript, TypeScript, React.js, Node.js, Express.js, Next.js, Tailwind CSS, Bootstrap, Java, Python
Databases & AI: SQL, PostgreSQL, MongoDB, MySQL, Supabase, Prisma, GitHub Copilot, Claude, ChatGPT
Testing & Tools: Jest, React Testing Library, Vite, Git, GitHub, REST APIs, Figma, Accessibility, DevOps, CI/CD, Agile Scrum, Kanban, Vercel, Docker
IT Operations: Jira, Trello, Splunk, Technical Documentation, PowerShell, ServiceNow, Microsoft Intune, Microsoft 365, AvePoint, Microsoft Entra ID

PROJECTS

- 404 Offline** | Atlanta-Based Nerd Community Application | *React, Vite, Node.js, Express, PostgreSQL, Prisma, Leaflet.js* | [Live](#) · [Code](#) August 2026
- Architected platform with React frontend and RESTful API across 5 resource types with 15+ endpoints and relational data via Prisma ORM
 - Implemented geolocation-based sorting, global search, tag filtering, and an interactive Leaflet.js map with category-colored custom pins
 - Engineered features including going-count persistence, .ics calendar download, threaded comments, dark mode, and skeleton loading
- Penciled In** | Real-Time Collaboration Application | *React, TypeScript, Node, Express, Socket.IO, PostgreSQL* | [Live](#) · [Code](#) July 2026
- Built a real-time collaborative Kanban board with live drag-and-drop, card creation, and presence syncing across clients via WebSockets
 - Designed an authoritative server that broadcasts move events rather than board state, resolving concurrent edits deterministically
 - Implemented write-behind persistence to PostgreSQL, keeping drag latency at in-memory speed; CI in GitHub Actions runs on every push
- Kagami** | AI-Integrated Journaling Application | *React, Vite, Google Gemini API, Vercel Serverless Functions* | [Live](#) · [Code](#) June 2026
- Built and deployed a journaling app returning a tailored AI reflection per entry, with the model call isolated so providers are swappable
 - Architected a serverless proxy holding the API key server-side, keeping credentials off the client and closing a common security flaw
 - Engineered layer around the model: async handling, in-character failure states, and a guardrail surfacing crisis resources over AI output

PROFESSIONAL EXPERIENCE

- Full-Stack Developer** | *Cherry on Tech* Aug 2026 – Present
- Built a live, accessible web app from concept to deployed MVP, working in a cross-functional agile squad alongside UI/UX designers and PMs
 - Developed responsive, semantic, mobile-first UIs with a WCAG accessibility-first approach at every step of the build
 - Collaborated through weekly sprints, user story mapping, and prototyping, contributing to team alignment on quality and shipping standards
- Software Engineer** | *100devs* Jan 2026 – Present
- Built and deployed 10+ full-stack web applications using React.js, Node.js, and MongoDB in a collaborative Agile/Scrum environment
 - Wrote and maintained 50+ unit and integration tests across the stack, and contributed to code reviews, sprint planning, and standups
 - Integrated AI-assisted tooling into the workflow, accelerating code review cycles and improving code quality across codebase
- Full-Stack Web Developer** | *Iyashicoded* Dec 2025 – Present
- Architected and delivered full-stack applications for 3+ clients, owning the full SDLC from requirements through deployment/maintenance
 - Built performant, responsive React UIs with a focus on mobile-first design, accessibility (WCAG), and intuitive UX
 - Integrated third-party APIs and maintained CI/CD pipelines and Git/GitHub workflows for consistent, reliable deployments
- Enterprise Mobility & Collaboration Systems Engineer** | *Abercrombie & Fitch Co.* Jan 2025 – Present
- Led lifecycle management and QA validation of 1,000+ corporate devices via Microsoft Intune, ensuring 99% compliance with security policies
 - Administered Microsoft 365 and AvePoint governance policies aligned with organizational cybersecurity requirements
 - Wrote technical documentation/PowerShell scripts that automated device provisioning and remediation, reducing manual and repetitive tasks
- Tier 2 Regional IT Service Desk Analyst** | *American Honda Motor Company* Oct 2024 – Dec 2024
- Resolved 30-50 tickets daily within SLA, diagnosing multi-system issues across Microsoft 365, VPN, Active Directory
 - Maintained ServiceNow knowledge base documentation, improving first-contact resolution and reducing repeat incidents
- Tier 1 Help Desk Support Specialist** | *Williams-Sonoma, Inc.* Oct 2020 – Jul 2024
- Provisioned accounts and managed access controls and authentication across multiple enterprise platforms and directories
 - Resolved 200+ tickets weekly through high-volume ServiceNow queues, consistently meeting SLA and performance metrics

EDUCATION

B.S. Literature, Media & Communication/B.S. Japanese Applied Language & Intercultural Studies; Korean Minor | *Georgia Institute of Technology*
IT Technical Training Program | CompTIA A+ · Google IT Support · Google Data Analyst · ITIL 4 Foundation · DevOps Leader | *Per Scholas*
Full-Stack Software Engineering Bootcamp | Typescript · React · Prisma · Node.js · Express.js · MongoDB · PostgreSQL | *Color Coded Labs*